

**Subject:** CenturyLink Transition Message for Excavators

On April 1, 2019, CenturyLink changed underground facility locate vendors from USIC (US Infrastructure Company) to Unitek (under their DirectSat subsidiary). We made this change to improve our performance, diversify vendors, and improve the competitive landscape of underground location companies. This transition was met with significant challenges.

We have continually pursued and implemented solutions to improve our locate performance. We listened to feedback regarding our new locate vendor and, as a result, we are transitioning from DirectSat/Unitek back to USIC. The transition will be complete by December 2, 2019. CenturyLink recognizes the importance of effectively managing transitions like this to ensure prompt locate work and has chosen a historically slower locate season time to transition back to USIC. CenturyLink, USIC, and Unitek/DirectSat are all committed to cooperatively ensuring a smooth transition for all concerned stakeholders with minimum disruption to excavator activities and expectations.

CenturyLink's locate point of contacts are listed on your GSOC ticket for both marking concerns and/or damages. If local field assistance is required, these points of contact will engage the appropriate personnel from USIC and/or CenturyLink.

<b>COMPANY NAME</b>	<b>MARKING CONCERNS</b>	<b>DAMAGE</b>
CENTURYLINK – CTLQL	800-778-9140	800-283-4237
LEVEL 3 IS NOW CENTURYLINK	877-366-8344	877-366-8344

Thanks,

Brian Fanciulli  
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WI, MN, ND & SD  
CenturyLink  
651-312-7186

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